

Connecticut Health Insurance Exchange



WEEKLY UPDATE

February 24, 2012

KPMG on Board



KPMG has commenced work as a technical advisor to assist with requirements for business process and information technology operations as well as consumer assistance and support operational design. An introductory meeting was held last week and a team of eight consultants began work in-house on February 21st.

The first several weeks will be dedicated to information gathering, work plan refinement and the beginning stages of requirements gathering.

We are arranging to have Lou Terricone, KPMG Project Manager and possibly other team members, present a high level overview during the March 15th Board meeting with time for questions. Lou is a senior manager with KPMG's Advisory Services practice and has more than 20 years experience in performing and managing information technology-related initiatives in health care. It's great to have Lou and his team on board.

Consumer Outreach Research Begins

Mintz & Hoke have begun the initial outreach to stakeholders in "discussion forums" aimed at gathering input from key stakeholders as the Exchange planning process continues. Seven meetings are scheduled throughout the State and the locations are posted on the website www.healthreform.ct.gov under the Insurance Exchange tab. In addition, the Discussion Guide that establishes the basic framework for the meetings will also be posted. Mintz & Hoke will provide an update to the Board during the Special Meeting on March 5th on progress to date as well as next steps.

Staff Recruitment Underway

Fitzgerald Associates has begun recruitment efforts and has posted the positions to www.fitzsearch.com/ctie.

Working closely with the Board's Personnel Search committee, Fitzgerald is moving forward as fast as possible in identifying experienced, viable candidates for the Exchange.

Federal Funding Application Dates

The Exchange anticipates submitting a second Level One Grant Application in March. This will position us effectively for implementation application in June. More detail around the components involved with this process will be discussed during the March 5th board meeting.

Advisory Committees Kickoff

Coordination is moving forward regarding next steps for the Advisory Committees. We sincerely appreciate all that are generously dedicating their time to this initiative and look forward to meeting collectively for a kick off meeting currently being planned for late March. This first meeting will involve discussion of priority tasks for each committee in preparation for State certification as well as communication strategy between the 4 interrelated groups, the Board and our stakeholders. We hope to have

Noteworthy

- Establishment Planning Review March 27-28 in Bethesda
- Special Meeting of the Board March 5 at 1:30-4:30
Agenda issued Monday.

Articles of Interest

[Exchange Design Affects Insurance Premiums](#)

[Small Business Exchanges Can Offer Value to Future Customers](#)

[Leavitt Says Exchanges are Here to Stay](#)

[Survey: Consumers are Warming to HIX](#)

Important to Note

We anticipate sending out a high level update on Fridays such as this. Would welcome your thoughts and anything you feel important to post include as we move forward. This weekly update will also be posted to the website. Amy and Kecia are working on reorganizing the Exchange tab on the website and will be making significant postings next week.